

## **Return to Auto Attendant from Inside a Mailbox IP Office Embedded VM**

**Telquest Tech Support**

**Create a new Short Code like this:**

**\*98: Auto Attendant**

Short Code

Code	*98
Feature	Auto Attendant
Telephone Number	AA:AA1
Line Group ID	0
Locale	
Force Account Code	<input type="checkbox"/>
Force Authorization Code	<input type="checkbox"/>

This can be ANY Short Code that you create.

Enter AA: and the name of your Auto Attendant

**My Auto Attendant is named AA1**

**So in the telephone Number area, I have AA:AA1**

**If your Auto Attendant is named Main, then you would enter AA:Main**

**Note: Upper Case and Lower Case counts in the spelling of the name.**

Avaya IP Office R8.1 Manager R 8-1(65) Stand [8.1(673102)] [A]

File Edit View Tools Help

**IP Offices**

- BOOTP (16)
- Operator (3)
- R 8-1(65) Stand
- System (1)
- Line (7)
- Control Unit (2)
- Extension (16)
- User (19)
- HuntGroup (5)

**User**

Name	Extension
RemoteManager	
NoUser	
Mary Smith	201
Extn202	202
Extn203	203
Extn204	204
Extn205	205
Extn206	206
Extn207	207
Extn208	208
Extn209	209
Extn210	210
Extn211	211
Extn212	212
Extn213	213
Extn214	214

1. Click Here...

2. Select User...

3. Click Here...

Ext204: 204

Mobility | Phone Manager Options | Hunt Group Membership | Announcements | SIP | Personal Directory |

User | Voicemail | DND | ShortCodes | Source Numbers | Telephony | Forwarding | Dial In | Voice Recording

Voicemail Code

Confirm Voicemail Code

Voicemail Email

☒ Voicemail On

☐ Voicemail Help

☐ Voicemail Ringback

☐ Voicemail Email Reading

☐ UMS Web Services

Voicemail Email

☒ Off ☐ Copy ☐ Forward ☐ Alert

DTMF Breakout

Reception / Breakout (DTMF \*0)

Breakout (DTMF \*2)

Breakout (DTMF \*3)

4. Add \*98 here...

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**When the User calls in and reaches their own mailbox, they dial \*3 (STAR 3)**

**They will then be sent to the Auto Attendant.**